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To all customers

Bensheim, February 2005

## Dow Chemical Company - Discontinuation of Questra crystalline polymers

Dear customer,

we would like to inform you that our supplier Dow Chemical Company has decided to discontinue its line of Questra crystalline polymers. Despite of the intervention of our management Dow Chemical Company declined our request to continue producing the material.

Tyco Electronics is therefore forced to look for an alternative solution to Questra and to qualify the new material as well. We will go through the process of qualification in close collaboration with you. In order to go through the handling of the transaction we will shortly get in touch with the respective department of your company.

Please regard this only as an information letter.

Vice President Marketing & Sales Global Automotive Division EMEA

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